



# ANNUAL REPORT

2019



@Deltafamilyrc



@Deltafamilyrc



@DeltaFamilyRcentre

## **Mission**

**“To equip people with the tools and resources they need to live progressively fulfilling lives, using community-grounded approaches.”**

## **Vision**

**“A healthy, engaged, and empowered community where all people thrive.”**

### **DELTA'S STRATEGIC PRIORITIES**

Poverty Reduction

Enhancing Programs Focused on Youth, Families, the Black community and Seniors

Enhancing Delta's Profile

Ensuring Long Term Sustainability

Evidence-Informed Programming

## MESSAGE FROM THE PRESIDENT & EXECUTIVE DIRECTOR

Friends, partners, participants, it is always challenging to provide an account of 2018 when our annual meeting is held at the end of 2019 – so, we're giving you the best of both worlds (the Delta way) by providing statistics and financials for 2018 as well as current information for 2019.

2018 was our first full year in our new Rexdale location, and we saw a growth in usage of our programs, and new clients as residents from the surrounding areas come to our office for services, for community, and for our soupy Tuesdays, which continue to be very popular. In 2018 we continued with our popular after school program for children aged 8-12???, community kitchen programs increased, and our seniors program expanded significantly with short term support from the Federal government which allowed us to offer an innovative story-telling program. Exercise programs are offered 4 days weekly – and they are always fun-filled and packed! We are still without secured funding for this work, so this is a key priority.

We are pleased to inform you that in 2018 our budget increased with new funding from the Province, and we offered two new programs geared to the Black community – SNAP and Kujistahi. The SNAP program, a program for children aged 7 to 11 and their families, allowed Delta to begin to work on a key strategic direction – the provision of programs which addressed wellness and mental health. This program has been extremely successful, and in 2019, Delta and our partners received funding to expand these services by providing wrap-around services for youth in conflict with the law and their families. Additional support was recently provided from the City to deliver supports to families of the most vulnerable children and youth (10 – 24). We are truly honoured and excited to provide these much-needed services to our community.

In response to our focus on the Black community, Delta's catchment area was expanded to allow us to deliver culturally appropriate services to these communities in various parts of the City. Our work in poverty reduction and Local Economic Development has grown, and with support from the City, Delta has established a new Sewing hub at 2677 Kipling, where FREE sewing repairs are offered to the public.

Delta is growing, and our staff team has grown from 17 in 2018 to 30 in 2019 and growing, as we begin to offer the new services in 2020. We will open a new satellite location at the end of the year, and our partners and participants are fundamental to this growth. We thank you for your support and continue to work diligently to engage community, support evolving agencies (we mentor and provide trusteeship for many groups in the community) and facilitate the development of new skills and provide services for residents. Above all, Delta is a family, and we encourage you to tell us what we're doing right, where we need to improve, and how you, as a valued participant, community member, partner or friend, can help us to engage, inspire and equip our many communities to live more fulfilled lives.

# Testimonials

I want to thank you so much for the support and practical resources that you continuously provide for my family.

I was referred to Delta by a community member who thought that your organization would have support programs to help me with my four challenging teens. Not only did Delta offer programs for my children, they also offered adult programs.

Table Talk was the best thing that happened to me for many reasons. The circle of positive and encouraging members created an environment that allowed me to express myself and share experiences with the group. The Table Talk provides hope through the many activities offered including yoga, affirmation, mediation and networking. And within this trusted circle of women we can offer each other support to get through life's difficulties and keeps us grounded, allowing us to feel like a valuable member of society. Happy to be part of the Delta Resource Family.

Cheers,  
Joycelyn

My wife and I were wondering if we could get help for our son and daughter, as they are far behind in so many areas of their childhood lives. Thanks to a friend who referred us to Delta Family Resource Centre's program; we were able to participate for 3 months. The results are amazing! They have gained enough experience to start school. Thanks to Delta Family Resource Centre for the good work. Thank you so much!

Francis & Mary

We want to say a big thank you to everyone for the hard work you each put in to make SNAP happen.

We have seen a change in our son since being enrolled in the SNAP program, he is developing a strong sense of awareness as to how he conducts himself. He is maturing; and we want to thank you for your fine tuning.

With regards to the issues we were facing at school we have now reached a point where we can positively work together with the school to ensure our son has a positive learning environment in which he can flourish and feel like he belongs.

I have joined delta in August 2018, with my daughter and my son. Delta improved social interactions and speech of my daughter drastically. She was not sure what was sharing and how to play with her peers. She got a lot of learning and she has been improving a lot. My son loves Delta and especially the parent relief. We need this program in our community to flourish more and more.

From,  
Hima Sumair – proud parent of Inaaya and Zayyan

# COMMUNITY DEVELOPMENT/ENGAGEMENT

Leadership and Empowerment are two of Delta's core values, so naturally, these are critical components of programming. Local communities have identified the need for economic opportunities and indeed, all of North West Toronto has been identified as under-resourced neighbourhoods which are known as Neighbourhood Improvement Areas (NIAs). Delta received funding to focus on Delta's Local Economic Development Committee (composed of residents, staff and the board) has explored ways of stimulating various opportunities for residents. Initiatives include:

## Home Child Care Training

This program focuses on providing income generation opportunities for low income individuals who wish to operate a small home-based business. The 10week program equips provides individuals with knowledge, skills and tools to operate a home-based day care program

## Support for Emerging Organisations & Communities:

Over the past 2 years, Delta has increasingly been seen as a resource for emerging groups and organisations, providing trusteeship, liaison and networks/supports for many such groups. This is an important component of community development. Opened a hub in Duncanwoods.



## Volunteerism

Delta provides a host of volunteer opportunities including the option for Honoraria for volunteering to support the Bingo program.

## Sewing Hub

In 2018, Delta received funding to help the city reduce and reuse waste clothing. The sewing hub was opened as one of the kick off centre's for the reduce/reuse initiative, the hub also provides free clothing repairs, pop up clinics and basic & advanced sewing classes to empower community members.

# CHILD & FAMILY PROGRAMS

## Integrated Playgroup

**Child- focused programs in an environment where families can develop social connections and mutual support systems. Activities are focused on children with special needs, which promote social, emotional and cognitive development skills. In addition, the program serves as a point of access to community information and referrals for families.**

## Parenting Workshops

**Builds parents/caregivers knowledge and capabilities through group discussion, problem-solving and learning activities. These workshops are based on shared learning, and use a strengths-based empowerment model. Workshops are offered in series or one time based on parents needs. The workshops are supported by community partners such as Public Health and Community Health Centre**

## Ontario Early Years

**Partnered with Hinks Dellcrest and Jane/Finch Community and Family Centre. We offered two satellite programs at 1900 Sheppard and Humber Summit Library for families with children up to 6 years old. The program provides families with a spectrum of early learning activities that provide healthy child development and builds on parenting skills and knowledge through group discussions.**

## Parent Relief

**Temporary childcare services available to parents/caregivers and those with limited a support system; children are cared for in a safe, warm and nurturing environment for a negotiated time.**



## Toy-Lending Library/Book Bank

Provides parents & caregivers access to free educational & age appropriate toys, books and other educational materials.



## SNAP (STOP NOW AND PLAN)

In 2018, Delta received funding to introduce this free counselling program for kids (6-11) and their families, with focus on Black families in northwest Toronto. An evidence-based cognitive behavioural model that provides a framework for teaching children struggling with behaviour issues, and their parents, effective emotional regulation, self-control and problem-solving skills. The primary goal of SNAP is to help children to stop and think before they act, and keep them in school and out of trouble.



## KUJISTAHI

The Kujistahi program uses culturally appropriate approaches, informed by African heritage to equip Parents/Caregivers the skills to promote healthy Child development and enhance their parenting skills. It also improves Black Parents'/Caregivers' access to relevant resource and enhance their ability to effectively navigate complex social systems.

# YOUTH PROGRAMS

Youth programs are an integral part of Delta's activities. From traditional After School Programs offered at 2 locations in the North West, through the Basketball Leadership Program, and the leadership group SWAAG to newer initiatives such as Black Youth in Transition, the Peer Substance Usage program and the Black Excellence Leadership Forum, programs have focused on developing strong leaders who can play active roles in their communities. The list below outlines some of these programs which were offered in 2017 and 2018.

## Youth In Transition

Funded by the City of Toronto, Delta's Youth in Transition initiative developed a model to assist youth in Provincial Care to transition smoothly to independent living. Activities include the monthly Matrix, workshop delivery to transitioning youth and their caregivers, the development of a manual for Non-Black Care-Givers of African heritage children (on-going) and direct support for Black Youth in Transition.



## AFRICANA/SWAAG YOUTH GROUP

Africana is a Black Student led group at Emery Collegiate that is focused on exploring equity and advocacy from an Afro-positive lens. Youth organize a Black excellence symposium both locally and globally. SWAAG is another youth leadership Group at Emery that provides opportunity for Youth to become leaders in their community.



## After School Programs

Future Explorers Homework Club is funded by the Province and operates in collaboration in 2 locations in Humber Summit and Rexdale. Free homework assistance is provided for children aged 8 – 15.

## OUT OF THE BOX

Increasing Access To Post-Secondary Education – Delta has partnered with Humber College to offer 2-one-week programs which exposed youth and community members to a variety of programs at Humber. In 2018 more than 15 youth participated.



## OLORI (Yoruba for ‘Leader’)

Leaderships program for Black youth which operates in 5 communities across the City. This partnership between 5 agencies has created 5 leadership programs for Black Youth, 5 Youth Councils and organizes monthly Matrix sessions in 5 communities, promoting youth civic engagement.

## Basketball Leadership Camp

The youth basketball leadership program operates weekly at the Rexdale Community Hub with over 80+ participants. Young people between the ages of 11 – 18yrs learn the basic skills of basketball while also learning teammate and leadership skills.

## Youth Leadership Camp

In summer 2017 and 2018, Delta offered summer camps. The 2017 camp was for younger children, and focused on fun, physical activity and inter-cultural understanding, while the 2018 camp was for ages 6 – 13.



# SENIORS' PROGRAMS

Many seniors live in the communities served by Delta who may be isolated with limited access to services. Responding to the needs identified, Delta offers specific programs which engage seniors, promote healthy living and reduce isolation. These include:

## Active seniors

Exercise programs for seniors are offered by Delta and in partnership with LumaCare.

## Italian Men's group (seniors)

A group of neighbourhood men meet twice weekly to socialize and play cards.



## Seniors Telling Stories

This 2017 conversation Circle brought seniors together to improve their English and to share stories.

## Seniors Safety

a 6month program which provided social interaction and promoted safety and well-being among seniors.

## Seniors Telling Stories

Partnering with experienced Story-tellers from the Story Telling Association, seniors hone their own story-telling skills and write and share their stories with the community and on Delta's Seniors Telling Stories portal on the website.



# COMMUNITY SERVICES

## FOOD PANTRY

Recognizing the need to facilitate access affordable food and supplies, Delta has partnered with North York Food Harvest to deliver food and supplies twice each month in Delta Kipling Heights Community Office and Humber Summit. Delta's pantry supports about 750 community members.

## COMMUNITY OFFICE

One of Delta's busiest programs is the Community Office which provides free access to computers, internet, photocopiers, a printer, scanner, phone and fax machine. All available Monday- Thursday from 9am – 5pm, Friday 9am – 3pm and open late on Thursdays.

## SETTLEMENT SERVICES

The Toronto West Local Immigration Partnership (TWLIP) and Delta – collaborative initiative to enhance local delivery of newcomer services, while promoting the innovative and efficient use of community resources through improved coordination among social service agencies as well as other community stakeholders. The Toronto West LIP is funded by Immigration, Refugees and Citizenship Canada (IRCC). Direct settlement services are provided to newcomer youth and their families with Provincial funding.

## COOK AND LEARN PROGRAM

This City-funded program provides isolated residents (predominantly seniors) with an opportunity to socialize, cook together and learn to prepare nutritional food. Offered at Gord & Irene Risk Community Centre and Firgrove Community School.

## SOUPY TUESDAYS

A hearty, delicious and healthy vegetable soup is provided for residents each Tuesday.

# Delta Family Resource Centre

## Statement of Financial Position

As at December 31

	2018	2017
<b>Assets</b>		
<b>Current</b>		
Cash - Operating Fund	\$ 371,680	\$ 58,221
Cash - Reserve Fund (Note 2)	72,085	112,085
Accounts receivable	14,389	20,266
HST recoverable	43,503	11,511
Grants receivable	88,534	64,279
Prepaid expenses	27,817	17,031
	<u>618,008</u>	<u>283,393</u>
<b>Capital assets (Note 3)</b>	<u>31,888</u>	<u>25,786</u>
	<b>\$ 649,896</b>	<b>\$ 309,179</b>

## Liabilities

<b>Current</b>		
Accounts payable and accrued liabilities	\$ 102,480	\$ 48,540
Deferred operating grant contributions (Note 4)	360,486	109,711
	<u>462,966</u>	<u>158,251</u>
<b>Deferred contributions related to capital assets (Note 6)</b>	<u>1,442</u>	<u>1,923</u>
	<u>464,408</u>	<u>160,174</u>

## Net Assets

<b>Invested in capital assets</b>	30,446	23,863
<b>Unrestricted operating and reserve fund (Note 2)</b>	155,042	125,142
	<u>185,488</u>	<u>149,005</u>
	<b>\$ 649,896</b>	<b>\$ 309,179</b>

See accompanying notes to financial statements

On behalf of the Board:

\_\_\_\_\_  
Director

\_\_\_\_\_  
Director

# Delta Family Resource Centre

## Statement of Operations Year Ended December 31

	2018	2017
<b>Revenue</b>		
City of Toronto (Notes 5 and 7)	\$ 793,209	\$ 614,794
City of Toronto - Partner funding	112,260	-
Provincial government (Note 5)	697,518	74,410
Federal government (Note 5)	46,735	17,043
United Way (Note 5)	358,284	481,654
Foundation grants (Note 5)	23,993	45,500
Other grants (Note 5)	86,453	131,897
Fundraising, donations and other income	50,005	23,182
Donations-in-kind (Note 1f)	26,878	14,489
	<u>2,195,335</u>	<u>1,402,969</u>
<b>Expenses</b>		
Salaries and related benefits	1,156,124	882,774
Staff training and travel	15,644	11,700
Rent and utilities	159,505	184,987
Equipment and maintenance	13,069	3,098
Program expenses	303,412	135,153
Program - set-up costs	182,370	-
Partner expenses	99,260	-
Office and insurance	57,290	57,609
Audit and legal	35,931	21,245
Promotion	9,484	2,960
Purchased services	121,565	116,297
	<u>2,153,654</u>	<u>1,415,823</u>
<b>Excess (deficiency) of revenue over expenses before amortization</b>	<b>41,681</b>	<b>(12,854)</b>
Amortization (Note 8)	5,198	16,815
<b>Excess (deficiency) of revenue over expenses</b>	<b>\$ 36,483</b>	<b>\$ (29,669)</b>

*See accompanying notes to financial statements*

## Board Members

**Seema Khanna**  
(President)

**Shire Brandi**  
(Vice President)

**Dasha Enenko**  
(Treasurer)

**Antoinette De Jager**  
(Secretary)

**Chezlie VK Alexander**  
(Director)

**Alex Lau**  
(Director)P

**Patricia Agostini**  
(Director)

**Janet Johnson**  
(Director)

**Dauna Jones-Simmonds**  
(Director)

**Kemi Jacobs**  
(Ex officio Executive Director -)



2018 EarlyON Year-to-Date Service Report

Organization Name: Delta Family Resource Centre  
 Organization ID: 6214  
 Number of EarlyON Centres: 3/0

Number of FTE Program Staff: 3/2  
 Number of FTE Non-Program Staff: 0/8  
 Number of FTE program staff who are RECEs: 3/3

#	Location Name	LOC ID (City Usa Only)	First Half @ Jan 1 - June 30 (Due July 20, 2019)				Second Half @ July 1 - Dec 31 (Due January 25, 2019)				Year Ended Totals			
			Number of Children Served	Number of Visits made by Children	Number of Parents/Caregivers Served	Number of Visits made by Parents/Caregivers	Number of Children Served	Number of Visits made by Children	Number of Parents/Caregivers Served	Number of Visits made by Parents/Caregivers	Number of Children Served	Number of Visits made by Children	Number of Parents/Caregivers Served	Number of Visits made by Parents/Caregivers
1	1590 Sheppard		1,075.0	2,044.0	509.0	1,664.0	1,389.0	2,373.0	989.0	1,854.0	2,474	4,419	1,886	3,518
2	Humber Summit Library, 2560 Islington Avenue		1,285.0	2,252.0	1,456.0	2,100.0	473.0	897.0	450.0	841.0	1,758	3,149	1,599	2,941
3	Readle Community HHD		643.0	1,053.0	536.0	1,111.0	589.0	1,060.0	480.0	617.0	1,223	2,113	1,016	1,928
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**Name of Program: SNAP**

Name initials

FG

March 2018

FG

April 2018

FG

May 2018

Sam 2.0

June 2018

Nish

July 2018

**Section 1**

Children Served (0-4)	0	0	0	8	6
Children Served (5-12)	0	0	8	8	26
Youth Served (13-20)	0	0	0	0	6
Adults Served (21-24)	0	0	0	0	2
Adults Served (25-64)	0	0	7	7	60
Seniors Served (65+)	0	0	0	0	4

Number of individuals contacted (one person can be contacted several times)	51	156	193	50	82
Number of New Participants	0	2	6	2	
Number of TTC Tokens Provided	0	0	0	0	16
Number of Male individuals served	0	1	3	21	19
Number of Female individuals served	0	1	3	21	19
Number of Non-binary individuals served	0	0	0	0	0
Number of snacks/meals provided	0	2	25	58	70
Number of referrals to other organizations	4	8	10	15	22

**Section 2**

Number of events	0	1	1	2	1
Name of event(s)		Black Market Pla	Open House/Me	Open House at De	Professional Dev
Number of participants attending event (s)	0	100	25	19	10

**Section 3**

Number of workshops	1	4	1	12	12
Name of workshop(s)	CAST workshop	Humewood Tena PTA	Firgrove P. & Boys',	Siblings' & Boys',	Siblings' &
Number of participants attending workshop(s)	20	53	12	12	12

**Section 4**

Number of volunteers and students	0	0	0	1	1
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Number of new students/volunteers	0	0	0	0	1	0
Number of student/volunteer hours	0	0	0	0	112	128
Number of male identifying students/volunteers	0	0	0	0	0	0
Number of female identifying students/volunteers	0	0	0	0	1	1
Number of non-binary identifying volunteers/students	0	0	0	0	0	0
Number of IB sessions	0	0	0	0	0	0

**Section 5**

Number of hours spent on outreach activities	40	100	100	110	120
Number of contacts for program promotion	51	156	193	150	160
Number of flyers and brochures distributed	200	320	400	200	120

Enter Locations/areas of outreach: TDSB Social Worker, North Kipling Jun

Aug 2018      Sep 2018      Oct 2018      Nov 2018      Dec 2018

Kris      Yum      Ab      An      FG

**Name of Program: SNAP**

40	40	40	40	40	40 Children Served (0-4)
60	60	56	56	60	Children Served (5-12)
4	4	4	4	4	Youth Served (13-20)
1	1	2	1	2	Adults Served (21-24)
54	55	52	51	56	Adults Served (25-64)
1	4	5	4	4	Seniors Served (65+)

Number of individuals

contacted (one person can be

74	75	88	90	80	Number of New Participants
1	6	5	1	1	Number of TTC Tokens Provided
14	14	0	10	14	Number of Male Individuals served
20	116	110	114	87	Number of Female Individuals served
20	87	90	88	92	Number of Non-binary individuals served
0	0	0	0	0	Number of snacks/meals provided
65	78	85	134	120	Number of referrals to other organizations
10	16	14	17	20	

<b>Section 2</b>					
3	1	3	2	2	Number of events
<b>Meet &amp; Greet Se Student Orientati Professional Dev Cultural Adap Tr: Graduation &amp; C Name of event(s)</b>					
38	12	60	65	50	Number of participants attending event (s)

<b>Section 3</b>					
12	12	12	12	8	Number of workshops
<b>Boys', Siblings' &amp; Boys', Siblings' &amp; Boys', Siblings' &amp; Boys', Siblings' Name of workshop(s)</b>					
60	56	56	54	51	Number of participants attending workshop(s)

<b>Section 4</b>					
1	4	4	4	4	Number of volunteers and students

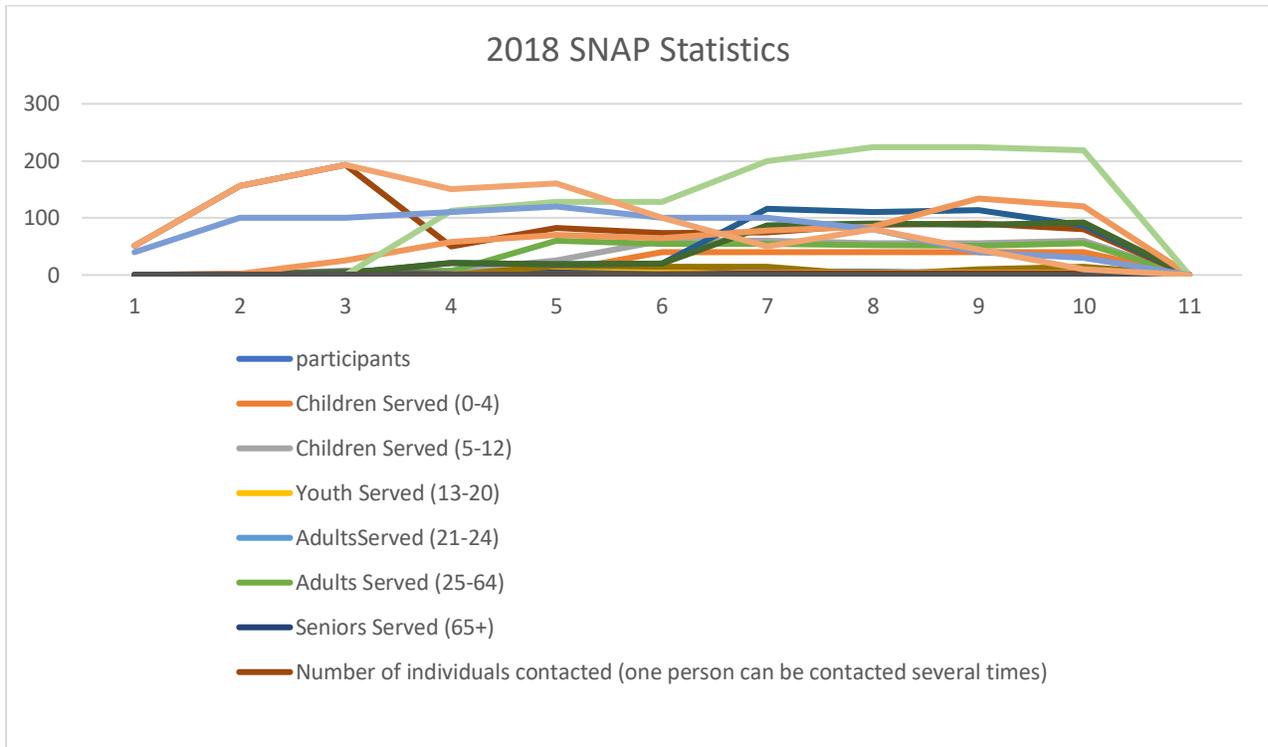
0	4	0	0	0	0	Number of new students/volunteers
128	200	224	224	218	218	Number of student/volunteer hours
0	1	1	1	1	1	Number of male identifying students/volunteers
1	3	3	3	3	3	Number of female identifying students/volunteers
0	0	0	0	0	0	Number of non-binary identifying volunteers/students
		4		2		Number of IB sessions

**Section 5**

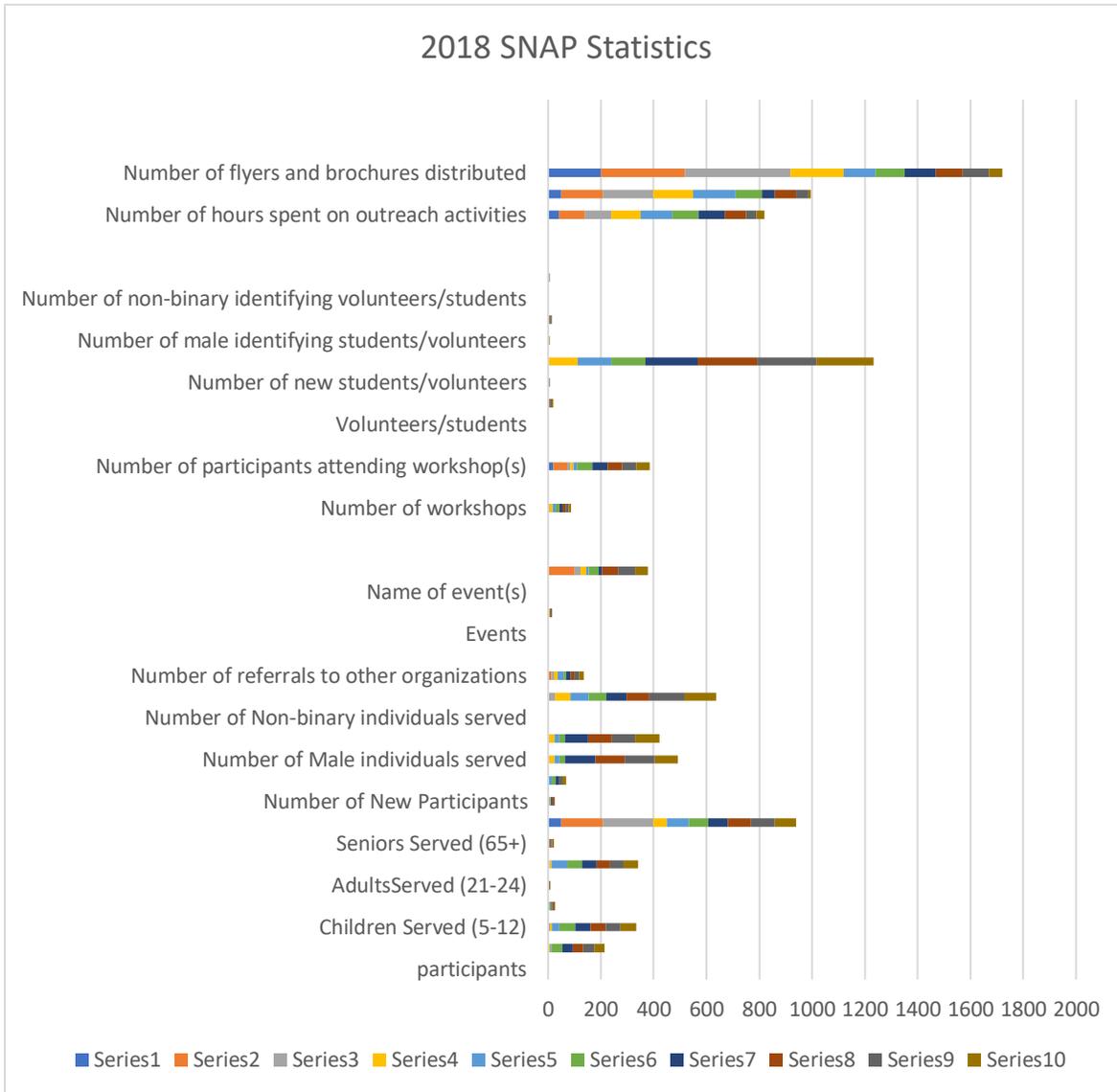
100	100	80	40	30	30	Number of hours spent on outreach activities
100	50	80	45	10	10	Number of contacts for program promotion
110	120	100	100	50	50	Number of flyers and brochures distributed

ior Middle School, Palmo Park Public School, Highfield Junior School, St. Stephens Catholic Sch Enter Locations/areas of outreach:

## 2018 SNAP Statistics



# 2018 SNAP Statistics



# Partners

ABC Financial Literacy  
Access Alliance African  
Canadian Heritage  
Albion Neighbourhood Services  
Bengali Sweet House  
Black Creek Community Health Centre  
CAF/CAN  
Centre for Addiction & Mental Health (CamH) CIBC  
City of Toronto -Parks, Forestry & Recreation COST! Immigrant Services  
Catholic Children's Aid Society  
Children's Aid Society of Toronto  
Downsview Services for Seniors  
Early ON Centre  
Elspeth Heyworth Centre for Women  
Emery Collegiate Institute  
Emery-Keelesdale  
Nurse Practitioner-Led Clinic  
Firgrove Learning & Innovation  
Firgrove Public School  
For Youth Initiative (FYI)  
Gord and Irene Risk Community Centre  
Griffin Centre  
Humber College  
Humber Summit Library  
Humewood House  
Islamic Social Services & Resources Association Jamacian Canadian Association  
Jane Finch Community Ministry  
JobStart  
Jane/Finch Community and Family Centre  
LAMP Community Health Services  
Luma Care  
Milestones  
North York Harvest Food Bank  
Northwood Neighbourhood Services  
Office of the Provincial Advocate for-  
Children & Youth  
Ontario Council of Agencies Serving-  
immigrants (OCASI)  
Parks People  
Rexdale Community Health Centre  
Rexdale Legal Clinic  
Rexdale Women's Centre  
RISE  
Second Harvest  
Seneca College  
Social Planning Toronto  
Somali Women & Childrens-  
Support Network  
TD Bank  
Toronto West local Immigration-  
Partnership (TWLIP)  
The Career Foundation  
The Hincks Dellcrest Centre  
The Institute of Chartered-  
Accountants of Ontario  
The Ontario Network for the Prevention-of Elder Abuse  
Thin" 2wice  
Toronto Employment and Social Services Toronto Neighbourhood Centres  
Toronto Police 31 Division  
Toronto Public Health  
Toronto Public library  
Toronto District School Board  
Toronto Catholic District School Board Toronto Community Housing  
Urban Rez  
YMCA Employment Services  
York University-Youth REX  
Youth Employment Services (YES  
YWCA/JUMP

## Staff

Sekhon, Amandeep  
Sekhon, harleen  
Shuriye, Shirwa  
Tijani, Shola  
Tinker, Michelle  
Van Oekerkhove Lindsay  
Vargas, Enedina  
Walsh, Andrae  
Wambayi Jacobet  
Allen Julet  
Beemsigne Mutranni  
Bhuyan, Sharnar  
Boodram Lisa  
Brown Andre  
Fuentes, Jonatan  
Hafeez, sana  
Hanley David  
Jacobs, Kemi  
Karalasingam, Preethiny  
Karimzad, Nazi  
Kuar, Amandeep  
Morees, Yolanda  
Nahar, Kamrim  
Onashile, Adeyori  
Oraekwe, Vanessa  
Pomrnetls, Cynthia  
Rajvong Phouladda  
Reis Troy  
Sekhon, Amandeep  
Farai Goredema  
Hodan Mohamoud  
Akinbayo Owolabi  
Muna Abdulle  
Althea M Dyce  
Temi Fowodu  
Marvin Samuels  
Anyika Tafari

Ahmed Ahmed  
Akwenyu, Hopekins  
Alemi, Seema  
Allen, Julet A  
Becerra, Javiert  
Rebecca, Javier  
Beemsigne Mutrannirobert  
Bhuyan, Shahriar  
Boodram, Lisa  
Bromfield, Sheldon  
Brown, ndre  
Ouale, Layla  
F entes, Jonatan  
Hafeez, Sana  
Hanley David  
Hyndman, Shantel  
Jacobs Kemi  
Kalsi, Baljeet  
,aralasingam, Preethiny  
Karimzad, Nazi  
Kaur, Amandeep  
Khan Tooba  
Kissi, Evelyn  
Mansa, Afua  
Mehany Marianna  
Mohammadi-Sarband Shapou  
Monplaisir Mattara  
Moraes, Yolanda  
Nahar, Kamrun  
Njunge, peony  
Noyan, Shakrukh  
Onashile, Adeyori  
Oraekwe, Vanessa  
Pommells, Cynthia  
Otchere, Bridget  
Rajvong, Phouladda  
Petric, Snezana  
Reis, Troy

## Volunteer

Salma Jahan  
Abida Noreen  
Asha Pohano  
Aaleem Mohammed  
Amal Hassan  
Bibi Hack  
Debra Ramrcattan  
Juan Pablo Amaya  
Veena Mathew  
Wasan Suleman  
Yvonne  
Sheikh Ahmad  
Pakeeza Omar  
Rabiya Suleman  
Waleed Wraich  
Iqra Wraich  
Saliha Akther Adeela Nasir  
Nadia Traccitti  
Ghalia Kalkish Fatima  
Asefa Hasan  
Asha Kanojia  
Asha Rahano  
Lorna Walton  
Kulwinder Sarma  
Meena  
Manjinder  
Rajeshwanri Soni  
Alfrado Fargher  
Ann Marie Tomlinson  
Abdul Waheed  
Angelina December  
Albino Sibio  
Aissa Johnson  
Abida Noreen  
Adeela Nasir  
Asha Pohano  
Asha Kanoja

# Funders



Immigration, Refugees  
and Citizenship Canada

Immigration, Réfugiés  
et Citoyenneté Canada



An agency of the Government of Ontario  
Un organisme du gouvernement de l'Ontario



## DELTA'S LOCATIONS

### **KIPLING HEIGHTS MAIN OFFICE (2291 Kipling Avenue)**

Delta's new main office location is situated in the Kipling Heights Plaza at 2291 Kipling. Since September 2017, Delta has provided a variety of programs and services at this more accessible location and at satellite offices in Humber Summit, the Rexdale Hub and 1900 Sheppard.

### **REXDALE COMMUNITY HUB – (21 Panorama Court)**

Delta offers a specific programs and services designed to assist families and children living in Rexdale. These include parenting programs, parent-child playgroups, parent relief, and basketball leadership, and community events.

### **YOUNG PARENT RESOURCE CENTRE – (1900 Sheppard Ave.)**

A host of family resource programs are provided at 1900 Sheppard. These include playgroups, parenting programs, playgroups, parent relief, and programs to support healthy living.

### **HUMBER SUMMIT LIBRARY –(208A Duncanwoods & Humber Summit Library)**

Delta's new Humber Summit Satellite is located at 208A Duncanwoods drive. Humber Summit Family Resource Program is located at the Humber Summit Library.

### **DUNCANWOODS SATELLITE OFFICE:**

This new location was a temporary location for the Humber Summit FRP program in 2017. It now is open for community use on Mondays and Wednesdays, offering youth programs and a Clothing Closet where new clothes can be obtained for interviews and work.

## **OTHER SERVICE LOCATIONS**

**Each year, 15 students from local high school Emery Collegiate Institute are recruited to join the SWAAG (Students Working As A Group) leadership group. SWAAG provides a friendly, interactive environment where youth can develop their leadership skills through outreach, program planning and delivery, workshops and training activities, and partnerships with community organizations. 90% of SWAAG's members reported improved presentation and communication skills as a result of the program.**

**Delta's Cook and Learn program is offered at the Gord & Irene Risk Community Centre. Each week more than 25 residents (mainly seniors) meet to cook and learn to address food access and food security issues. A similar program is offered weekly at the Firgrove Community School, and as of fall 2017.**

**The AfterSchool Program is delivered at Beaumont Heights School and St. Rochs.**

# BLACK/AFRICAN FOCUSED PROGRAMS AT DELTA

**SNAP** – Wrap around culturally appropriate services for children aged 6 – 11 who are experienced challenges regulating their behaviour AND THEIR FAMILIES

**OLORI** – Leadership program for Black youth, offered in partnership with Black Creek CHC, Urban Rez, FYI, Somali Women & Children Support Network

**KUJISTAHI** - Parenting & Family centre offering culturally appropriate programs for parents, children and youth from the Black community offered in partnership with the African Canadian Heritage Program (ACHA) & Somali Women & Children Support Network

- **Heritage Program** offered 3 times weekly to build pride in Identity and our glorious African/Black history and traditions
- Culturally appropriate **Drop In programs** for children aged 0 – 6 and their caregivers
- **Parenting programs** and **Parent support groups** which provide culturally appropriate safe spaces for parents from diverse Black/African communities



## COMING SOON

- **FREE** culturally appropriate counselling and supportive services for marginalized youth and their families
- **FREE** counselling services and culturally appropriate wrap around supports for Black youth in conflict with the justice system and their families in partnership with FYI, Urban Rez, Somali Women & Children Support Network and Think 2wice





### **Main Office**

**2291 Kipling Ave, Etobicoke,  
ON M9W 4L6**

### **Contacts**

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