

ANNUAL REPORT 2022 - 2023



Land Acknowledgement

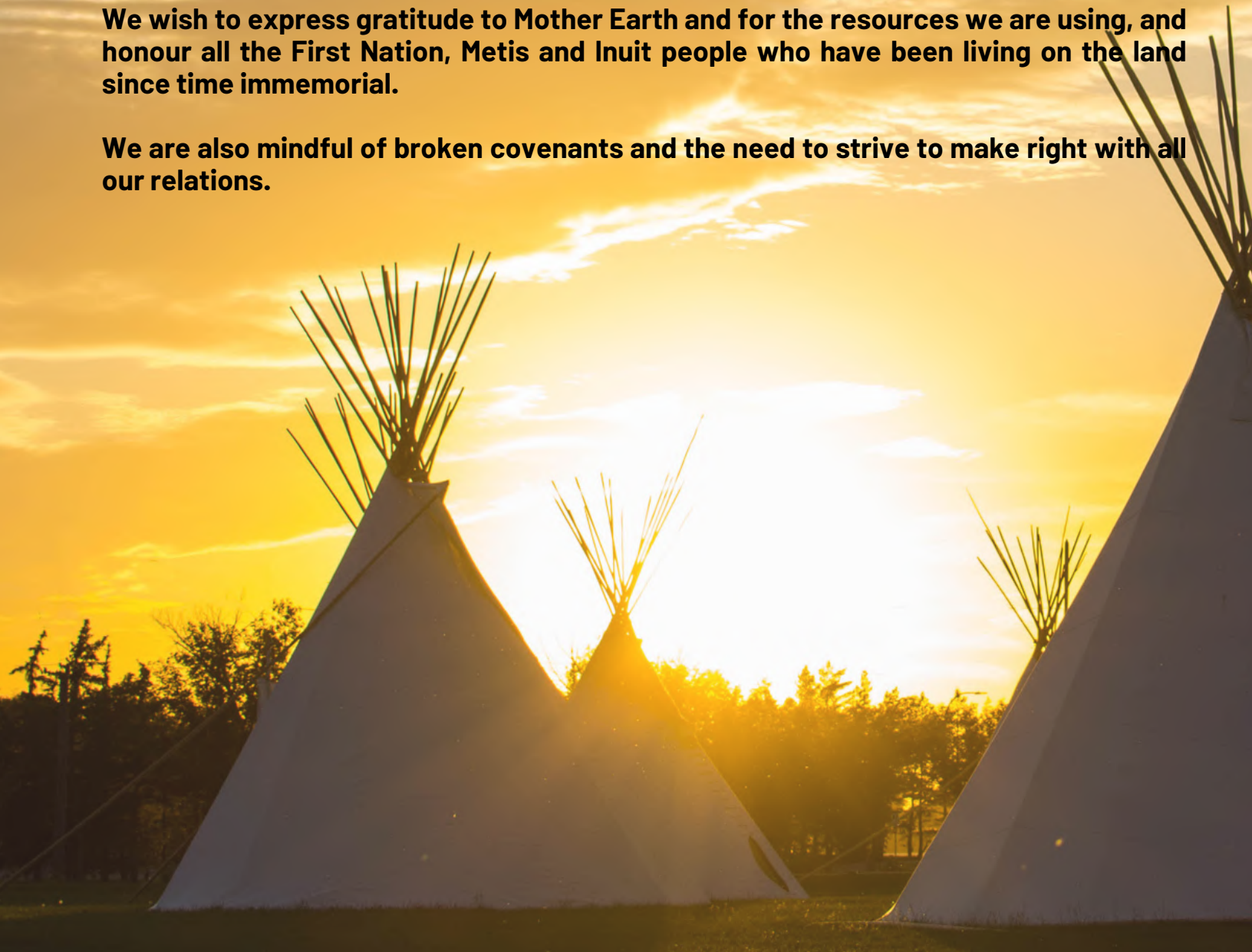
We recognize that we live and work on traditional Indigenous territories. We are located on the traditional Indigenous territory of the Huron-Wendat. Haudenosaunee, and most recently, the territory of the Mississaugas of the New Credit.

This territory is part of the Dish with One Spoon Treaty, an agreement between the Anishinaabeg, Haudenosaunee and allied nations to peaceably share and care for the resources around the Great Lakes. This territory is also covered by the Upper Canada Treaties.

Today, the meeting place of Toronto is still the home to many Indigenous people from across, Turtle Island and we are grateful to have the opportunity to work in the community, on this territory.

We wish to express gratitude to Mother Earth and for the resources we are using, and honour all the First Nation, Metis and Inuit people who have been living on the land since time immemorial.

We are also mindful of broken covenants and the need to strive to make right with all our relations.



African Ancestry Recognition Statement

We acknowledge the indigenous Africans who were forcefully removed from their homelands. The Trans-Atlantic and Indian Ocean Enslavement Industry resulted in the removal and genocide of millions of Africans. We pay tribute to these Ancestors of African origin. We mourn those lost, celebrate the fighting spirit of those who resisted and embrace the hard teachings that their lives have earned us.

As proud Africans, we are committed to honouring these Ancestors by continually acting in support of and in solidarity with Black communities that promote positive recognition of Africa and Africans both on the continent and in the diaspora. As a people, we recognize the impact of colonization on Africans and other Indigenous and racialized people and work with them as allies to de-colonize the systems, values, practices and approaches that attempt to make us all small.

Fully aware that no person walks alone, we embrace the ongoing efforts of Africans, Indigenous people, other racialized groups and allies to confront anti-Black racism and other forms of oppression. In support of Africans everywhere and in recognition of their and our inherent brilliance, bravery and persistence, we honour and pay tribute to these Ancestors.

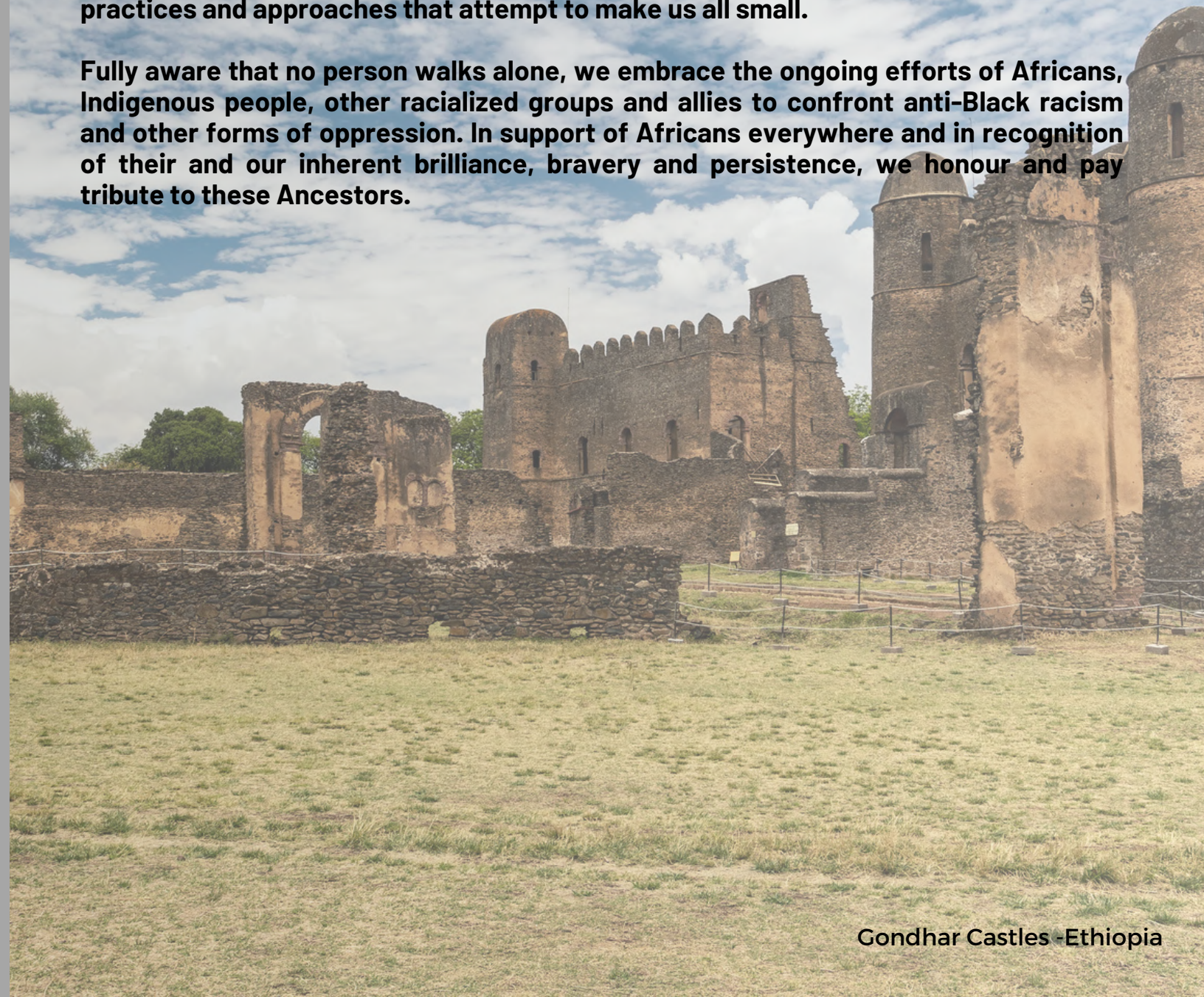


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About Us

Mission

Acknowledging the consequences of intersecting forms of oppression on the health and well-being of individuals, families, and communities, Delta Family Resource Centre offers programs, services, and support for Black and other priority populations in Northwest Toronto and across the GTA, to amplify their resilience and strengths.

Vision

A healthy, engaged, and empowered community where all people thrive.

Strategic Objectives

- 1.Reducing poverty and building community capacity
- 2.Enhancing family wellness and mental health
- 3.Prioritizing programs focused on Black communities
- 4.Enhancing programs for families, youth and seniors
- 5.Enhancing organizational infrastructure & Information management

Executive Message



Kemi Jacobs

Executive Director



Jo-Anne Liburd

Board President

As we reflect on the past year and a half, we wish to share with you the remarkable progress we have made as an organization in accordance with our strategic priorities. Delta Family's commitment to the communities we serve has been unwavering, and our dedication to delivering impactful programs and services has yielded remarkable results. In this vein we would like to highlight our achievements, acknowledge the challenges we face, and express our gratitude to those who have made it all possible. Do note that while this report focuses on the 2022 Financial period, in order to ensure that the information provided is timely and relevant, the program content covers both 2022 and much of 2023.

Progress on Delta's Five Strategic Priorities:

- **Reducing Poverty – By Enhancing Economic Opportunities for Residents:** Our relentless efforts to create economic opportunities for our residents has shown significant results. Through career advancement opportunities, our entrepreneurship program and partnerships with organizations such as NPower, CISCO, People to People and the African Canadian Business Network, we have accessed job training programs, career counselling, and financial literacy initiatives which have empowered individuals to begin to change their financial situations.
- **Enhancing Programs Focused On Black Communities:** Delta Family continues to be known for delivering culturally relevant programs for Black families. A B3 organization (Black led, Mandated and Serving), our work with various systems that have a history of disproportionality for Black Canadians aims to address existing barriers and provide equitable access to opportunities.

- **Enhancing programs for Seniors, Youth, and Families.** Once COVID restrictions were lifted, seniors clamoured for in-person sessions, we are pleased to share that a significant number of seniors have reconnected with our programs. This reaffirms the pivotal role our centre continues to play in offering essential support and fostering a sense of community among our elderly members.
- **Promoting Mental Health & Well-Being:** Delta Family's Sesa Wo Suban approach to working with Black communities was introduced to programs. Our holistic, culturally relevant approaches to counselling and well-being have been appreciated by residents. Our goal is to be able to expand our mental health and well-being services, recognizing their critical importance in today's world.
- **Strengthening Delta Family's Infrastructure amount to Delta's mission.** We have taken strategic steps to create systems that allow our fast-growing organization to better monitor and document results, and to ensure that the organization has the systems and infrastructure necessary to sustain and grow.

Other Milestones:

- We are excited to have taken occupancy at 2978 Islington, providing us with more space to deliver our vital programs and services.
- Delta Family was accredited by Imagine Canada in fall 2022.
- Our profile has risen significantly among key stakeholders, including the Ontario government and the United Way. We are proud to have been recognized with United Way anchor agency status.
- We secured new ministry funding to support our critical work in combatting anti-Black racism in schools.
- We partnered with local organizations to respond to Toronto's recent refugee crisis, demonstrating our adaptability and commitment to addressing emerging community needs.
- Our dedicated board met in July for a planning session, which will help Delta Family prepare for the future of our organization.
- We recognize that we share the sector's challenges in hiring and retaining talent and managing the transition to hybrid work, but we are committed to finding innovative solutions.

In closing, we want to express our heartfelt thanks to our Board of Directors for their invaluable guidance and support. We would also like to extend our deep appreciation to our retiring bookkeeper, Mark, who has dedicated more than 20 years of his life to Delta Family. His legacy leaves us in a strong financial position as we continue our journey to address the challenges that our communities in northwest Toronto face. This annual report is a testament to the dedication and hard work of our staff, volunteers, and the communities we serve. Together, we have achieved remarkable milestones, and I am eager to see what the future holds for Delta Family Resource Centre. Thank you for your unwavering support and commitment to creating positive change in our communities.

Thank you

President and Executive Director

Programs and Departments

Administration and Operations

- Office Administration
- Human Resource Management
- Information Technology
- Bookkeeping

Care Support

- Mpatapo
- Youth in Transition (YIT)

SNAP

- Stop Now and Plan
- Student & Family Advocate
- Community Resource Liason

Family Resource Programs

- Early On
- Black Early On
- Kujistahi

Capacity Building & Poverty Reduction

- AWA Career Advancement & Entrepreneurship Hub
- Making it Matters – Career Advancement & Financial Empowerment
- Delta Sewcial Social Enterprise
- Trusteeship & Capacity Building
- Black Agency Network

Youth Justice & Counselling

- Ounce of Prevention
- Mmere Dane
- Counselling
 - Bell Let's Talk

Community Engagement

- Youth OLORI
- Seniors Circle
- YSSI
- LIP
- After-school programs
- Food security
- Community enagement



PROGRAMS & DEPARTMENTS

Administration & Operations



As Delta Family began to resume in-person operations, the main office resumed regular hours, offering walk-in services from 10 am to 3 pm. After a hiatus of two years, residents could once again come into the office to make photocopies, use computers and get assistance with referrals.

During 2022 and 2023, improving infrastructural support was a key priority and much progress was made in this area. A case management system was purchased, and Delta Family staff was trained in using this system. This is a major milestone as it cements Delta Family's ability to document case work with clients, an important component for the Counselling, Student & Family Advocate Program, Youth Justice and Care Support programs.

With support from United Way and Trillium, the organization invested in a state-of-the-art intake system. By 2023, clients could go to the Delta Family website and directly register for programs using the digital intake system. These changes have done much to enhance services to clients, and the journey to facilitate access continues.

While Delta Family continues to move towards offering more in-person services, some services continue to be offered virtually, which allows the option for clients who prefer to access services through online programming. As a B3 organization, Delta Family serves Black communities across the GTA, and virtual services allow the organization to better reach community members in Regions such as Peel, Durham & York. Virtual services are also important to other members of our diverse communities, as many of our valued residents who live within the immediate community also prefer this option.

Care Support

MPATAPO

Mpatapo offers holistic family network-building services to Black and bi-racial families involved with the child welfare system. Clients include children who are at risk of entering the care system within 15 days or children who have been in care for 30+ days. The MPatapo team members act as a bridge between the Children's Aid Society (CAS) and clients who have challenges gaining direct access due to past encounters that have been disruptive. Leveraging their unique positioning with CAS, Mpatapo team members assist in broadening caregivers' circle of support by finding alternative plans to care. This involves identifying potential kin and kith placements within families and communities. As third-party racialized professionals, the Mpatapo team aims to provide a buffer for families in contact with CAS. We also endeavour to provide strong advocacy for a population that often goes unheard and not yet empowered with the knowledge to self-advocate.

Client Testimonials

Hi this is Shervon *****. the program was very helpful, I was heard and everything went well. You guys are great, as you actually take your time to hear people out in their situations. You are very helpful and very considerate and very positive in what you do. I'd like to thank you all, and the CAS worker, on behalf of my family. You guys are a big help in my life, you have impacted my life in so many ways, gave me knowledge and wisdom in so many ways possible. Thank you and God bless you all."

Served 70 Referrals

Care Support

MPATAPO STAFF REFLECTIONS

The first person I worked with was a multiracial mother who bonded very well with me and expressed that she felt validated and heard. Through Mpatapo's mandate of instilling African identity in our clients, she was able to come to terms with her background of being "nationless" and lacking a sense of cultural belonging, while also resonating with and centering her children's Blackness. We did a lot of work around identity and belonging and she felt it transformed the way she thought about herself and her children, as she had always carried these feelings but had never felt safe enough to articulate them.

I was able to build a positive relationship with a young single mother whose daughter had been placed in foster care. CAS had previously struggled with getting the mother to stay consistent with her parenting programs. As I built a relationship with her I observed an improvement in her willingness to abide by CAS's recommendations in order to spend more time with her daughter. Her apprehensiveness towards social services also decreased and she became a bit more trusting after working with me. I had a hard time saying goodbye to both of these clients because of the caring relationship we built, but I hope that they are continuing to do well.

There was a case involving a biracial family with 3 young children, one of whom presented with ADHD, ODD, conduct disorder, and other behavioural disorders. I was able to enroll the children in summer camp and liaised with one of the managers at CAS to cover the costs on behalf of the parent. The child with behavioural conduct issues was enrolled in special programming with the help of the CAS worker. I also communicated with his school to accommodate his accessibility needs. Although the case closed before I could receive updates on how the children performed in summer camp, the family was very excited and the mother seemed appreciative that her needs were being met.

One highlight I had from this past year was hearing the joy in my client's voice after getting the news that her daughter will be returning home after not being home for 3 months.



Care Support

YOUTH IN TRANSITION

The program's primary objective is to enhance the quality of life for youth transitioning from the child welfare system into independent living. Our approach encompasses a range of life-skill-centered activities, designed to empower these young individuals with the essential tools for a successful and well-adjusted adulthood. These activities feature culturally sensitive mentorship partnerships, workshops, and training sessions, focusing on critical aspects such as financial literacy, leadership, self-confidence, communication, problem-solving, team building, and trust-building. Our ultimate goal is to guide participants toward adopting healthier lifestyle choices and forging a purposeful life path. Our clients include at-risk Black and racialized youth, newcomers, and LGBTQIA2S+ individuals. The tangible transformation of our participants exemplifies the program's success, as they progress toward gainful employment, secure housing, and become proactive contributors to their communities, positively impacting the lives of those around them.

YIT Staff Reflection

A YIT Youth completed her first year of college after going from homeless to social housing, to now managing her own apartment while parenting a young child. She has plans to transfer into a university degree program once she completes her diploma.

A YIT Youth who experienced a challenging relationship with her landlord has just completed her second year of maintaining her own apartment. This is also one year after the end of a 12-month rent bursary program.



Received and served 12 new referrals

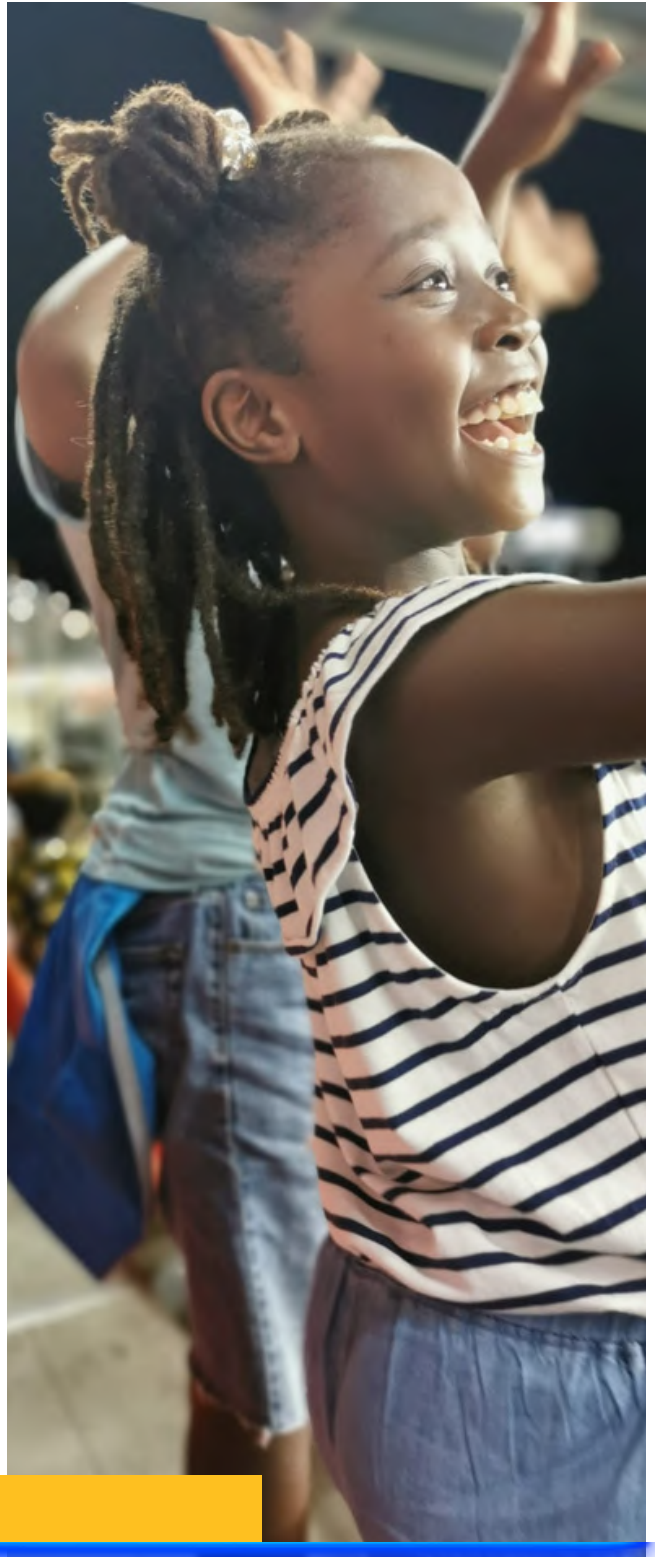
Stop Now And Plan (SNAP)

Delta Family offers Stop Now And Plan (SNAP®), which is an evidence-based cognitive behavioural model that provides a framework for teaching children ages 6-11 who are struggling with behavioral challenges. The program also offers support to parents of these children. This involves activities that promote effective emotional regulation, self-control and problem-solving skills.

This program is funded by the Ontario Ministry of Children, Community and Social Services as part of the Ontario Black Youth Action Plan. Support in its varied forms is available to all families, particularly those of African descent. The program offers free culturally-appropriate services with the main goal of helping children to stop and think before they act. The overarching objective is to ensure they remain in school and avoid engaging in unproductive activities.

SNAP® supports the following services:

- Boys and girls groups
- Parent groups
- Individual counseling and mentoring (Individual Befriending Sessions)
- Community connections, networking, and referrals
- School advocacy and support includes referrals to homework clubs, tutoring and other interventions as needed
- Crisis Intervention and victim restitution



Served 369 Clients

Student and Family Advocate (SFA)

The Student and Family Advocate (SFA) Program is a community-based program designed to support Black students ages 6-25 and their families as they engage with the education system. There are seventeen (17) Black led organizations with SFAs across Ontario. Delta Family's SFA Program provides the following core services in alignment with the long-term goals of the SFA initiative:



Advocacy

Advocacy on behalf of students and families: SFAs advocate on behalf of Black students and families within school systems/processes.

Empowerment

Student and family empowerment: SFAs provide navigational supports and work with Black students and families to identify their needs, aspirations, and goals. This process also seeks to implement culturally relevant and actionable plans to help them respond effectively to barriers to success, pursue opportunities, and self-advocate. SFAs will provide guidance and support as students and families carry out their plans.



Collaboration

Community Collaboration and Systems Advocacy: in collaboration with community partners, participants and schools, SFAs will help to amplify the voices and experiences of Black students and families to activate changes in education systems.

Served 641 Clients

Family Resource Programs (FRP)

Delta Family's FRP program continues to offer interactive playgroups for parents and caregivers focusing on enriching children's early learning experiences. This is done through various activities such as arts and crafts, sensory stimulation, dramatic play, songs, & rhymes etc. Our integrated playgroup focuses on providing support and referrals to families with children with special needs by helping families understand the child's specific needs and providing parents/caregivers with coping techniques to support their child(ren).

FRP programs moved to in person, and we have had a growing number of new families accessing the programs. As the needs of families increase due to high inflation, the team has made enormous efforts to pursue and secure additional resources such as diapers, food, household items and clothing which supported families. We were able to expand the services we offer with a new location at 2978 Islington Ave.



Client Testimonials

These programs helped me a lot with my daughter. I get the opportunity to meet with new friends, and interact with other moms as we spend time with our kids together. We can also observe our kid's development everyday and learn new skills from each other through activities. These programs help me with my daughter especially as it relates to being able to have good interactions with other kids to help her growth. I see her learning new skills everyday such as building blocks, naming animals, organizing the colours along with toys and learn new songs etc

Client Testimonials

I would like to say big thank you to Delta Family for helping me and family to make a strong foundation for my kids. I have a 5 year old daughter, she is in SK now and my son is 2 years with Miss Yolanda. Both my kids get basic learning skills from the program. They are loved and have a very close emotional bond with Miss Yolanda. They always miss her and talk about her due to her tremendous support. One day bad weather made us late and had to return home because the classes were full, my kids were very upset. If you can please increase capacity that would be good.

Client Testimonials

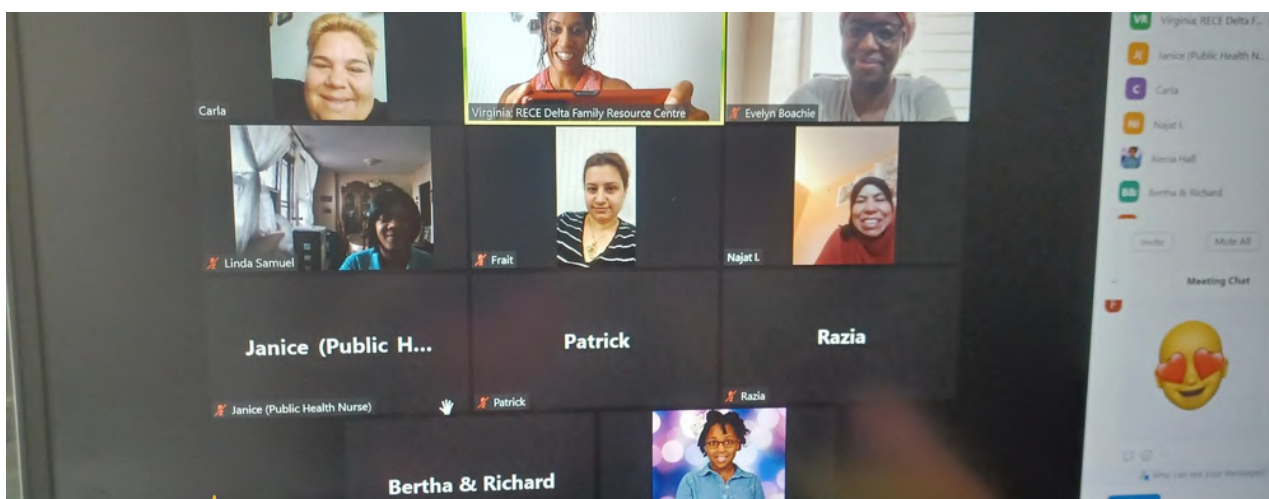
My daughter (age 3), Vienna attends the Islington Avenue location (Humber Summit). Vienna enjoys the program, she is learning how to share and socialize. She also plays with the large variety of toys and crafts and enjoys the songs being sung for the children. The program has been a great assistance in providing vitamins for my children, dish soap, hair conditioner, diapers and snacks for my kids. My mother is able to take Vienna to the program and it is very helpful for my daughter to prepare her for school. Each day I pick her up, she points "there's my school", she very much enjoys it and I will continue to take her until she is enrolled in full-time kindergarten.

Served 3121 Clients * 6408 Visits

FRP

PARENTING WORKSHOPS

In 2022, the virtual parenting workshops proved to be highly successful. Parents representing diverse cultural backgrounds from across the GTA actively engaged in a range of parenting discussions and workshops. These sessions were thoughtfully crafted through collaborative efforts with both parents and our parent educator. They established a safe and welcoming environment that allowed parents to connect with others, fostering valuable conversations about pertinent issues, accessing essential information, and establishing connections with other families and partnering agencies that offer comprehensive support services.



Served 695 Individuals

Client Testimonials

"Having these programs run online is such a blessing to me. I have three small children and I do not have car, I don't want to take them all on the bus. This program gives me a chance to talk to other parents and feel like I'm not a bad mom."

-Rakshik

Client Testimonials

"I have been dealing with my child being taken away from me by CAS. Being able to join these programs has given me a chance to connect with some other parents who are going through the same difficulties. I have learned so much strategies from Virginia which I have been using at my home. Through the support and knowledge gained from this program, I have been granted visitation with my son - I will be forever grateful. From the beginning of this program I felt like I was never being talked down to or made to feel bad for my wrong choices."

- L.S

YOUNG PARENT PROGRAM

This program is specifically designed for young parents and their children. Our primary goal is to provide educational sessions that address the real-life challenges our clients encounter. These encompass topics like anger management, managing school with family life, financial literacy, and pursuing further education. In addition, we offer comprehensive childhood assessments to each family, which serve to inform and monitor their children's developmental milestones. A fundamental aspect of this program is the practical education provided to parents, complemented by hands-on engagement with their children. To achieve this, our team members lead a variety of activities that stimulate all facets of child development, including fine and gross motor skills, cognitive abilities, language development, social and emotional growth, and school readiness.

Client Testimonials

I do not attend many programs in the community because I feel like the older people look on me with judgment. But coming here where there are other young mom's and dad's who are just like me, makes me feel more comfortable. I can actually have a relatable conversation. I don't feel judged that I'm a single mom. The teachers here talk about a lot of relevant topics which have sparked my curiosity and caused me to re-evaluate a lot of things like saving money and knowledge about renting vs. buying.

- Jameika



Served 212 Individuals

HOME CHILD CARE TRAINING PROGRAM



6 Individuals trained and gained employment

This program is designed to enable the average person to gain the skills required to open, own and operate their own home childcare. Nine weekly sessions provided participants with the opportunity to gain knowledge and practical skills required to work with young children and their families.

Client Testimonials

Having an opportunity like this to help other parents while not feeling the guilt of neglecting my own kids is such a great opportunity for me. Being able to earn my own money is such a good feeling. I used to feel so depressed and embarrassed when I had to ask my partner for money all the time.

Kujistahi (Self-Respect)

Our primary mission revolves around fostering a sense of pride in Black identity within the communities we serve. Moreover, the program aims to expand the accessibility of valuable parenting support for Black parents and caregivers, with the ultimate goal of enhancing outcomes for Black children, youth, and their families. Our programs are centered around Dr. Maulana Karenga's Nguzo Saba Principles:

- Umoja (unity),
- Kujichagulia (self-determination),
- Ujima (collective work and responsibility),
- Ujamaa (cooperative economics),
- Nia (purpose), Kuumba (creativity), and
- Imani (faith).

Programming includes the following:

- Harambee Heritage Program: a space for children and their families to explore African heritage, traditions and history.
- Motivated Mamas: A space for Black mothers to discuss the challenges and successes of Black motherhood.
- Black Dads Link: A space for Black fathers to connect and discuss the successes and challenges of Black fatherhood.
- Young Giants Youth Program: A space where young people can discuss identity, and culture through artistic expression
- Kuji Kids: A drop- in program for children (0-6) and their parents/ caregivers to enjoy story time, create art and learn science.



Kujistahi (Self-Respect)



KUUMBA KREW ART SKETCH NIGHT:

We were joined by 35 enthusiastic participants for an Art Sketch Night, and it was a first-time experience for many within the Kuumba Krew community. Families expressed their excitement about trying something new and relished an interactive activity that engaged the entire family as they often found it challenging to make time for family activities in their busy schedules. They were keen to learn and explore various drawing techniques and strategies. Kuumba Krew was commended for helping these families carve out quality time to spend together. It was evident that the participants took pride in their finished artwork, reflecting their sense of accomplishment.

KWANZAA Event :

This community event served as an educational platform to explore the history and significance of Kwanzaa. ACHA provided valuable insights into the importance of The Black National Anthem and the African Pledge, while Sankofa conducted a libation ceremony. The occasion was enriched by the active participation of Kujistahi kids, who shared their Kwanzaa art with the community and articulated why Kwanzaa held personal significance for them. The event also featured The Writing Circle Project, which facilitated the Fall session for Harambee, enabling clients to showcase their collective work. The program culminated with a captivating spoken word performance by a high school youth, and an interactive drumming activity led by Br. Negus that engaged the entire family.

Served 247 Families

Capacity Building & Poverty Reduction (CBPR)



Delta Family forged forward in our commitment to fight poverty in communities in North West Toronto and in Black communities across the Greater Toronto Area. The creation of the new Capacity Building and Poverty Reduction Department has allowed Delta Family to develop new partnerships to be able to expand on programs and services that focus on employment related skill building, financial empowerment and strengthening the capacity of Black focused/ Black serving groups and non-profits.

Recognizing the need for greater access to training and support pathways to employment and entrepreneurship for Black youth and residents from marginalized communities, Delta Family launched two new programs that focuses on employment and self-employment skilled based training with opportunities to gain industry recognized certification. To deliver these training programs we have forged partnership with companies and agencies such as CISCO, African Caribbean Business Network (ACBN) NPower, PTP, Social Ausum and Bourgie Branding and Generation Chosen. The full range of programs with this department includes:

- AWA Career Advancement & Entrepreneurship Hub
- Making it Matters – Career Advancement & Financial Empowerment
- Trusteeship & Capacity Building
- Black Agency Network
- Delta Sewcial Sewing Hub

Served 993 Individuals

- # of people assessing support services – 64
- Training workshops and events – 268
- Organizational mentor/ trustee for 73 groups and emerging B3 grass root organizations
- Partnered with 120 agencies and organizations

CBPR

AWA CAREER ADVANCEMENT AND ENTREPRENEURSHIP

AWA Career Advancement is a Black youth-focused program aimed at creating opportunities for Black youth involved in the justice system and Black youth at risk.

- In partnership with CISCO Learning Network, Delta Family offers a three-month IT program consisting of self-directed IT training at introductory, intermediate and advanced levels in Cybersecurity, Network Technician and Python with the option to obtain the CCST(Cisco Certified Support Technician Certification and sit the Cybersecurity and Network Technician Exam
- Job Readiness Training and supports
- Emotional Intelligence training and wrap-around supports such as culturally relevant counselling, food security and transportation assistance
- Partnering with industry experts, Delta Family also offers a nine-month entrepreneurship incubator hub for Black youth interested in starting their own business, which involves group and individual support and training.
- A series of business management workshops for residents wanting to hone their skills in specific areas of business management.



CBPR

MAKING IT MATTER (MIM)



Making it Matter is delivered by Delta Family in partnership with strategic employment partners – Career Foundation, YMCA, NPower Canada and PTP.

This initiative provides opportunities to local residents with built-in support to lead to increased stability and security and invests in training opportunities and employment where the barriers of background and circumstance are minimized.

The desired goals of 'Making It Matter.'

- Increased access to skill development and work-related training for low-income, excluded individuals, including newcomers, refugee claimants and single mothers in areas of I.T., Food and Beverage and entrepreneurship
- Improved employment outcomes for residents.
- Enhanced financial literacy and personal financial stability for residents of low-income neighbourhoods.

Delta Family is developing financial empowerment services for low-income residents. Services such as monthly financial literacy workshops and tax clinics have been offered in 2023. Further services to be offered in 2024.





Trusteeship and Capacity Building

2023 has seen the expansion of the Delta Family's role as an intermediary mentor to many grassroots and emerging organizations across the GTA. With a focus on B3 groups and organizations, but not exclusively, Delta Family has expanded its trusteeship portfolio to up to 60 groups and agencies, providing supports to small grassroots groups as well established B3 non-profits.

As part of our commitment to strengthen the B3 Sector, we are working to build the organizational capacity of emerging B3 groups and organizations. As well as managing funds on behalf of groups, Delta Family also offers capacity-building workshops on a range of topics, including registering as a non-profit and becoming a charity, strengthening governance, financial management, challenging anti-black racism, grant writing and report writing. In partnership with our trustee partners, tailored capacity-building supports are developed for individual groups and non-profits and through the BMFF initiative, a monthly Community of Practice table has been established.

Black Agency Network (BAN)

Delta Family Resource Centre has partnered with the Children's Aid Society Toronto and Anchored Minds to develop and implement a new initiative to support Black families to better navigate the child welfare system in the Greater Toronto area and surrounding regions. The goal of BAN is to reduce the number of Black children and youth entering into care and support Black youth coming out of care, by connecting these young people and their families with culturally aligned resources and supports.

The BAN initiative will help to offer a multitude of services that are delivered by local, Black-led and Black-informed agencies who are aligned in their ability and desire to offer culturally relevant and responsive services to Black community members. Delta Family has two Navigators who liaise with CAST staff and help determine which services are best suited for Black families.

CBPR

DELTA SEWCIAL SEWING HUB

The Delta Family Sewing Hub began operation in 2020. Since its inception, the sewing hub has provided free sewing services to hundreds of residents in North West Toronto. Operating out of the basement of Kipling Ave towers, the sewing hub has become the mainstay for many of the residents in North Etobicoke's marginalized communities.

The sewing hub showcased how fabrics can be repurposed and has provided basic and advanced training for residents using repurposed materials. In 2023, the Sewing hub moved into a new phase as it explores the opportunity of developing the sewing hub into a social enterprise. With its new name Delta Sewcial, the Sewing Hub is crafting its new identity with its goal of creating livable income for women from marginalized communities. The sewing hub aims to expand its training opportunities and develop an e-commerce arm selling unique products created by local residents.



Client Testimonials

"Taking sewing classes at the hub has been such a wonderful experience. Both myself and my mother joined together in order to learn a new skill and save some of our clothes from being thrown out. We took classes in person as well as online. These classes were well organized, informative and most of all really fun! Bindya is just amazing when it comes to her patience and knowing of sewing. Overall, it was a great way to spend time together while learning something new. It's programs like this that are essential to our community. I'm so grateful for the opportunity to learn from Bindya."



Youth Justice - The Ounce of Prevention Program (Oz) & Mmere Dane

Served 152 Clients

OZ OF PREVENTION

The OZ Program provides the following:

- Individual informal counselling
- Supporting youth to navigate the criminal justice system
- Case-management supports- Connecting youth to resources within their community
- Topics covered are: Identity, Culture, Anger, Coping, Anti- Black racism, Healthy and Unhealthy relationships, employment support, and decision making
- Providing completion letters for court support

OZ Staff Reflection

A success story I had with a client was one who was incarcerated for over 3+ years from the age 15-18. He was stressed about his charges, but still did not give up. During the time he was locked up he had completed his high school diploma, completed some college programs, prepared for his future by studying/watching videos, and kept himself engaged with many programs including Oz of Prevention.

As of June 2023, the youth has been released from jail and has already got his G1, received a part time job, and is rekindling his relationship with his family. The youth is very thankful for the program.

-Dantae Sharpe

Client Testimonials

"The Oz of Prevention program helped me a lot during the time I was locked up, because it gave me someone that I could talk to that could relate to me. I'm thankful for all the times that Oz answered the phone and helped me with planning my future and still working with me to this day." - Oz Client

"My counselor, Ahmed, was an absolute lifeline during the program. His ability to simplify complex topics into easily understandable versions made a world of difference in my comprehension. Moreover, Ahmed's structured meetings not only made me more punctual but also equipped me with techniques to de-escalate situations, leading to a newfound sense of calm in my life. I'm truly grateful for his guidance and support. And yes my charges were dropped"

- Oz Client

Youth Justice

MMERE DANE

The MMere Dane Program includes:

- 1 on 1 support
- Informal individual counselling
- Navigating the criminal justice system
- Family support
- Advocating for youth in court
- Case-management- Connecting youth to resources within their community
- Topics covered are: Identity, Culture, Anger, Coping, Anti-Black racism, healthy and unhealthy relationships, and employment support, and Decision Making
- Providing completion letters for court support



Mmere Dane Staff Reflection

The team is fulfilled when clients: 1. find employment and do not re-offend
2. successfully complete the program and get their charges dropped

Client Testimonials

"I acknowledge that my actions were not good and knew I had to start hanging with better role models to do right, which is why I joined the MMERE Dane Program to help get past my mistakes and help me do better. Through the program I learned not only how my actions were wrong and how I should change, but also real-life scenarios like, credit score, how to deal with police, the law etc. It made me see how smart I can be with being able to quickly grasp information and portraying it in a way to show I understand what I've been told. The most important section I think I've been taught is emotions and how to deal with them, I think as a young Black man and living amongst violence it's easy to fall into the trap of rage it could maybe because your friend is in trouble and you might think it's in the best interest to help them by yourself or you're in trouble at school with a bully

and you think the best option is to confront them by yourself. This program taught me there is always a way to avoid violence and do the right thing and always remember there is always a way to control your emotions and not let the badness win. I want to thank Lucky for teaching and helping me learn all of this and trying hard in seeing the good in me and pushing to fight me out the system..."

- Mmere Dane Client



Counselling

The provision of mental health and wellness services continues to be a key priority for Delta Family and the organization's commitment to this is grounded in the 2021 - 2025 Strategic Plan, as this is one of the 5 key priorities.

Limited funding continues to be a challenge, and despite this, in recognition of the importance of strengthening the program, salaries for staff providing such services was increased to encourage attracting and retaining qualified staff.

During the year, the counselling team of 3 counsellors served a total of 74 clients. Covid and the stress experienced during the pandemic exacerbated conditions for many individuals from our communities, and in addition to one-on-one services, groups were also held. Services are culturally relevant, and many clients have stressed their appreciation of the fact that many of the counsellors look like them, and all are familiar with the complex issues which are faced by many community members, and aware of the resilience which they have used to navigate life's challenges.

Referrals have come from a variety of sources, including CAS (Children's Aid Society), the Justice System, self-referrals, Delta Family, COTA (Community Occupational Therapy Association), and the Police. We serve our clients through various methods which include digital (via phones) , virtual and in person. Overall, the counseling service has been active in providing support to racialized individuals (primarily Black) and sessions address a range of needs and challenges.

◆◆◆ ***Served 74 Families***

Community Engagement

COOK AND LEARN PROGRAM

Client
Testimonials

The Cook and Learn program is offered at two locations (Humber Summit Gord and Irene Risk and Firgrove Public School). This holistic food security program addresses many aspects of food security, including access to food through cooking healthy meals together, accessing food, and education about nutrition, learning about healthy eating and health in general. We also provide critical information about relevant services and also provides social interaction for isolated women.

The program provides information on:

- Healthy eating choices for the whole family
- Health-related workshops
- Share new recipes
- Prepare and share multicultural food
- Socialize and meet new people



My name is Attia Perveen, and I am enrolled in the Cook and Learn program. Since joining this program, I have reconnected with my friends in Pakistan, something I had forgotten to do in the past. This newfound connection is all thanks to Amandeep, who is doing an outstanding job in providing us with wonderful workshops. Her support has been incredible. She not only appreciates everyone's contributions, but she has also encouraged me to write again. Writing was a passion I had let go of due to stress, but Amandeep's guidance and encouragement has reignited that spark in me. Whenever I share something with the group, her words of encouragement motivate me to continue writing. She has a deep understanding of our emotions, and her assistance has been invaluable to all of us. In this group, we have had the opportunity to learn about various health-related topics, and Amandeep has been instrumental in helping us with our mental health as well.

Being part of this group has allowed me to make new friends, and it has had a positive impact on seniors like me. She embodies love, faithfulness, and kindness, and I am sincerely grateful for all the support she has provided. I would also like to express my appreciation for the program as a whole. It has been a source of great value to us seniors. Thank you so much for everything,
- Attia Perveen

Served 40 Individuals

Community Engagement

FOOD ACCESS PROGRAM (FOOD PANTRY)

Every Tuesday and Thursday, we proudly extend our services to over 700 families. With the rising costs of groceries, we have witnessed a steady increase in the number of both new and returning clients on a monthly basis, with a significant proportion of these individuals are immigrants.

Served 705 - 720 Families

Client Testimonials

"It is a great service to the community, we serve all the nationalities without discrimination. As a retired senior, volunteering at Delta family resource center food pantry program gives me a sense of purpose and an opportunity to give back to my community. I am really enjoying volunteering."

-Chris R.

"Staff are eager to help. I am satisfied with the service at Delta Family. It is very helpful to save some money on groceries as grocery prices have sky rocketed as I am currently unemployed."

Devante



Community Engagement



SENIOR'S CIRCLE

Delta Family Seniors Circle program is funded federally by New Horizons for Seniors and is currently running virtually on the Zoom platform and in person every Thursday of the week. The primary goals of the program are - enhance seniors' social well-being, community vitality, and support the social participation and inclusion of seniors through storytelling and informative sessions such as elder abuse, and health-related information. The program has helped create a safe space where the seniors connect with each other, check-in, tell stories, and continue to share their knowledge, skills and experiences .

Workshops: Outdoor activities container gardening, Arts therapy sessions, and wonderful trips at Tulsi Pathway & Adinkra Farm and Niagra Falls



Served 20 Individual Clients

Client Testimonials

I had the pleasure of meeting Amandeep over a year ago when she became the facilitator for our weekly Senior's Circle Program. From the very beginning, Amandeep left a lasting impression with her thoughtfulness, kindness and unwavering attentiveness. Her dedication to our senior's circle program is truly commendable. Amandeep goes above and beyond to ensure that every member feels valued and heard. She creates a warm and welcoming atmosphere where seniors can share, connect, and support one another even though we're doing the program virtually. (ZOOM). Amandeep's genuine care for our well-being is evident in every interaction. Her thoughtfulness shines through in the little details, making our gatherings special each week. I am grateful for Amandeep's presence in our senior's circle program. She has made a positive impact on all of us, and her kindness continues to make our gatherings a highlight of our week. Thank you, Amandeep, for your outstanding dedication and the warmth you bring to our community. Thank you.

-Beverley Bowen

Amandeep, I want to thank you for the trip to Ardinkra retreat in Barrie. the environment was breathtaking and we all enjoyed the meditation and the mindfulness walk not forgetting the drumming and singing and dancing and the energy and the soothing breeze. Amandeep, you are not only beautiful 🥰 on the outside but also on the inside with an amazing heart full of love and respect. We as seniors can be challenging at times but with your wisdom compassion and contagious smile and kindness you handle us so well. Thank you so much! We all ❤️ love you. Thanks again for all your programs. All are educational and inspiring. Blessings to you 🙌👍💯😊 Thank you.

-Angela Bachan

Community Engagement

WOMEN'S HEALTH

Delta Family encourages women to take responsibility for their own health at all stages of their lives and to remember that they are not alone. We offer sessions online which allows isolated residents a chance to interact socially, discuss health concerns, and get workshops and resources. The program encourages participation in collectively managing health-related challenges through a strength and community engagement approach. This can improve personality and self-awareness, develop leadership abilities, and increase knowledge of community resources. We provided sessions on mental health, stress management, dealing with anger, loneliness, breast health, improving self-confidence and dealing with emotions, healthy heart in women, aging and stay healthy, emotional regulation, Alzheimer disease, signs, symptoms and prevention, women's rights, self-employment and home business and much more.



Served 270 Clients * 11 Sessions

WOMEN AGAINST VIOLENCE

Our women against violence action group has been working towards completing its 6th edition of the First Response toolkit. We are in the final leg of drafting before we go into the peer review process. At the forum on November 19th held in Montreal for all the LIPS in Canada, called P2P, we will have a small forum where experts in the field will review the toolkit in one session in order to ensure best and updated practices with an equity-based anti-oppression ethos. The group is also hosting a series of workshops through the Fall and Winter that focus on the experience of men in ending gender-based violence.



Served 9 Agencies * 14 Webinars * 25 - 55 Attendees



Community Engagement

TORONTO WEST LOCAL IMMIGRATION PARTNERSHIPS(TWLIP)

This year the TWLIP has undertaken several initiatives to strengthen its organizational capacity from within in order to serve our partners better. These actions include a brand-new website, professional development opportunities around partnership facilitation, a year-long development of an Inter-LIP EDI strategy as well as a new round for a bassline survey in our catchment area to better determine the conditions of the people we serve. The TWLIP and its partners have continued to find ways to improve service coordination after the COVID-19 lockdowns.



Website Redevelopment

Over a 6-month process various consultation with our partners, we were able to revamp our website, making it more user friendly. This also introduced a seamless process for editing by the staff to reflect on going, events, chances and announcements as well as work with our partners to ensure they are represented.

EDI Development Plan

EDI is an ongoing process and this year, we coordinated with the other four LIPS in the city to undergo a EDI development strategy with our consultants, the Ecaliber group. This has been a very detailed process involved almost every individual who works in a LIP through a series of meetings by representatives of each LIP.



Bassline Survey

We developed a newcomer client survey in order to help us measure our collective impact. The Survey was translated in 13 languages and is currently still in circulation for new clients to participate.

Community Engagement

AFTER SCHOOL PROGRAMS

This program is one of our after-school programs implemented at two Schools (Elmbank JMA and Gracedale Public School) within our catchment area. It offers engagement for children grades 1-8 in selected schools. The ASP is funded by the Province of Ontario.

This program offers various activities for participants, from these various program components:

- Physical activities
- Local Needs (Academic Arts, and Cultural)
- Homework help
- Healthy Eating & Nutrition
- Wellness & Personal Health



Served 75 Youth



OLORI

The OLORI Program deployed a consensus model to guide the navigation of the initiative to engage youth across the City of Toronto for the creation of OLORI Youth Councils. The Community Youth led and facilitated a series of workshops and activities that promoted leadership development, civic engagement, and the active participation of their peers in social politics. The OLORI program rounded up the program year with a Youth summit that brought together youths from various parts of the City to participate in a conference that focused on discussing relevant Issues bothering them. Topics on Mental Health Awareness, and Financial Literacy were the key focus.

Served 140 Youth

Community Engagement

YOUTH SCHOOL SUCCESS INITIATIVE (YSSI)



Youth School Success Initiative (YSSI) is an ethno-specific collaborative made up of 7 York- and Toronto-based agencies working together to address the education outcomes and high school readiness of Black children and youth (Grades 6-8) in York and Toronto regions. YSSI delivers a holistic wrap-around program that best meets the needs of identified Black youth in the York Region and Toronto District School Boards. The Collaborative partnership agencies are: TORONTO - Delta Family Resource Centre, Motion Ball, and Boys and Girls Club East Scarborough; YORK - Markham African Caribbean Canadian Association, Newmarket African Caribbean Canadian Association, ANCHOR, Parents of Black Children, and York Region Alliance African Canadian Communities, and the United Way Greater Toronto.

Served 58 Youth (Grades 6 -8)

YSSI programs is currently offered five days per week at North Kipling Junior Middle School; and Dixon Grove Junior Middle School.

The programs offered are:

- Tutoring (Building Minds)
- OBA (African History Teachings and Celebrations)
- Basketball Leadership Program
- Student Advocacy Group Workshops
- Chill and Chat (Virtual)
- Parent Advocacy Group Workshop
- Financial Literacy

The YSSI registration at North Kipling JMS commenced with 7 students; however, through intensive outreach strategies and events, we wrapped up the school year with a total of 33 participants, and 25 youths at Dixon Grove JMS Lunch program. Throughout the school year, we have worked collaboratively with our partners Motion Ball to deliver a very dynamic basketball leadership program; as well as with MACCA and BGC East Scarborough through consistent bi-weekly meetings with our evaluators (YouthREX) and funders (United Way) to ensure that we are sharing updates/best practices and trouble-

shooting any issues that may arise in programming and otherwise. We concluded the school year by hosting a year end party at North Kipling JMS with an extended invitation to the parents of all our participants. The participants were awarded distinctive certificates highlighting their unique achievements throughout the school year.

Client
Testimonials

"This is a very great program. I always get my work done here and feel very safe. I also love the snacks they provide us and teach me life lessons. I've been a better student after I came here. I also love the community here, love the friends here "

-Jahrell McCain

"I like the program because we are able to get help with homework that we don't understand and because we have a space to hang out after school. We get free snacks and I like that because they are good. I like the basketball unit of the program because the people are nice and it helps me to keep motivated. I also like learning about Black history and the heritage of my people"

- Dejnae Boothe

FINANCIALS



Statement of Financial Position

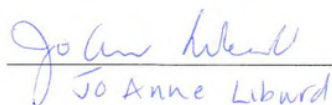
Delta Family Resource Centre

Statement of Financial Position As at December 31

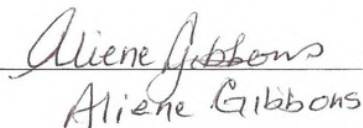
	2022	2021
Assets		
Current		
Cash - Operating Fund	\$ 1,876,920	\$ 1,577,700
Cash - Reserve Fund (Note 2)	156,236	154,088
Grants receivable	896,821	188,855
Accounts receivable	-	10,551
HST recoverable	86,220	-
Prepaid expenses	37,656	22,969
	3,053,853	1,954,163
Capital assets (Note 3)	20,318	11,751
	\$ 3,074,171	\$ 1,965,914
Liabilities		
Current		
Accounts payable and accrued liabilities	\$ 819,894	\$ 493,887
Deferred operating grant contributions (Note 4)	1,991,377	1,188,927
	2,811,271	1,682,814
Net Assets		
Invested in capital assets	20,318	11,751
Unrestricted operating and reserve fund (Note 2)	242,582	271,349
	262,900	283,100
	\$ 3,074,171	\$ 1,965,914

See accompanying notes to financial statements

On behalf of the Board:


Jo Anne Liburd

Director


Aliene Gibbons

Director

Statement of Operations

Delta Family Resource Centre

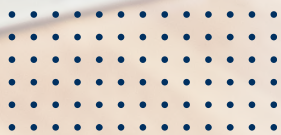
Statement of Operations Year Ended December 31

	2022	2021
Revenue		
City of Toronto (Notes 5)	\$ 1,420,825	\$ 1,910,748
City of Toronto - Partner funding	21,250	172,050
Provincial government (Note 5)	1,281,614	1,159,944
Federal government (Note 5)	1,169,040	1,154,119
United Way (Note 5)	668,872	389,738
Foundation grants (Note 5)	635,318	513,504
Other grants (Note 5)	626,162	545,058
Fundraising, donations and other income	119,260	45,478
Donations-in-kind (Note 1f)	25,000	20,000
	<u>5,967,341</u>	<u>5,910,639</u>
Expenses		
Salaries and related benefits	3,295,681	2,680,932
Staff training and travel	40,225	9,407
Rent and utilities	270,841	247,006
Equipment and maintenance	83,370	51,358
Program expenses	636,100	663,379
Partner expenses	964,751	1,593,820
Office and insurance	124,238	111,066
Audit and legal	38,955	37,807
Promotion	20,173	22,881
Purchased services	509,764	448,229
	<u>5,984,098</u>	<u>5,865,885</u>
(Deficiency) excess of revenue over expenses before amortization	(16,757)	44,754
Amortization (Note 7)	3,443	6,772
(Deficiency) excess of revenue over expenses	\$ (20,200)	\$ 37,982

See accompanying notes to financial statements



SUPPORT



2022/23 BOARD OF DIRECTORS

- Jo-Anne Liburd- President
- Chezlie VK Alexander- Vice – President
- Mussa Gikineh – Treasurer
- Antoinette De Jager – Secretary
- Dauna Jones – Simmonds – Director
- Aliene Gibbons – Director
- Catherine Budhoo – Director
- Sharon Tindyebwa – Director
- Kemi Jacobs – Executive Director
Ex- Officio

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| • Danny Ampadu | • Anita D'souza | • Maureen McSween | • Amandeep Sekhon |
| • Henry Appiah | • Tia Dyce | • Gerard Meade | • Dantae Sharpe |
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| • Abdi Dayr | • Kwame Robertson | • Jean-Luc Ramphal | |

PARTNERS

- Abiona Centre
- Alzheimer Society of Toronto
- Black Creek Community Health Centre
- Blake Boulton Youth outreach Centre
- CAS
- Catholic Children's Aid Society
- Children's Aid Society Toronto
- Community Occupational Therapy Association
- Costi Housing Help Centre
- DYR (Dixon Youth Rise)
- Eboni Elle
- Elder Prevention Ontario
- Emery Keelesdale Nurse Practitioner-Led Clinic
- Firgrove Learning and Innovation Community centre
- Frontlines
- FYI
- Generation Chosen
- George Hull Centre for Families
- Helping Neighbourhood Implement Change
- Humber Collage
- IRCC
- Jane Finch Centre Tax Clinic
- Loft Community Services
- Lumenus
- Mazon
- Medison Community Services
- Metropolitan University
- Midaynta community services
- Motion Ball
- MTCS
- North Kipling Junior Middle School
- North York Harvest Food Bank
- ONYX
- Parents Hope Lifeway
- Parkdale Queen West Community Health
- Peacebuilders
- POBC
- Purple Palate
- Rexdale community Health Centre
- Rexdale Women Centre
- ScarboroughVillage Community Recreation Centre
- Second Harvest Food Bank
- Seniors Mental Health Service
- SickKids
- Somali Women & Children
- South Riverdale Community Health Centre
- StepStones for Youth
- Surrey Town
- TDSB
- Think2wice
- Toronto Public Health
- Toronto Public Library
- Ujima House
- United Way Greater Toronto
- Urban Rez Solutions
- West Humber Collegiate
- West Park Healthcare Centre
- What Up Walk-In
- Woodgreen
- YMCA
- York Town Family Services
- York University
- YouthLink
- YouthREX

FUNDERS

- Children's Services
- City of Toronto Ministry of Tourism After School Program
- Ministry of Children, Community and Social Services
- Ministry of Attorney General
- Canada Summer Jobs
- Department of Public Safety
- Heritage Canada
- New Horizons
- Mazon Canada
- Bell Let's Talk
- Canada Food Bank
- Rexdale Community Centre
- Trillium Foundation
- Lumar Care
- BMO Employee Charitable
- Foundation Regional office
- Chum/CP24
- Christmas Wish Citizenship and Immigration Canada
- Children's Aid Society of Toronto (CAS)
- Ministry of Tourism, Culture & Sports
- EarlyON
- Ministry of Health Promotion Sport Recreation and Community Programs Branch
- Ontario Secretarial for Seniors
- Ontario Trillium Foundation
- RBC Corporate Donations
- United Way Toronto & York Region

DONORS

- Antoinette De Jager
- David Thompson/Reham Gerges
- Dorothy Johnstone
- Food Share
- Green Sanderson Family Foundation
- Greenrock Charitable Trust
- Heather Urquhart
- Laidlaw Foundation
- Margaret E. Henderson
- Nisha Certification
- Raj Grocers Inc.
- St. Andrews Presbyterian Church
- Urmila Gupta

VOLUNTEERS & STUDENTS

- Lily Sit
- Malika Jmila
- Muntaha Aden
- Nafisa Nezam Omar
- Zakya Yassofi
- Nicholas Mellor
- Nicolas Sergent
- Nur Yacot
- Preteta Persaud
- Radha Narain
- Said Alkhawri
- Salma Jahan
- Sharon Powell
- Syeda Zara Ali
- Talia Merino-Sierra
- Tanya Osypowich
- Tara
- Tirubrhan Getinet
- Tony Hooper
- Tshiela Muembi
- Viola Rawna
- Zakya Yousifa
- Abdullah Shaksy
- Abishak Jeyaseelan
- Adassa Boswell
- Adnan Alhamami
- Aisha Bartholomew
- Alawiya Hassan
- Alexis LeeAsh Fung
- Ashley Fung
- Bibi Hack
- Debra Ramrattan
- Dorothy Adupoku
- Fahmeeda Qureshi
- Hasina Parvin
- Jasmin Tiwana
- Jennivea Walker
- Jilysa Haye
- Joseph (Joey) Glowacki
- Joy Hermanstytne
- Juan Pablo
- Justica Adjetey
- Kathy T
- Keisha Evans
- Keisha Evans
- Jennivea Walker
- Jilysa Haye
- Zahra Ahmed
- Alawiya Hassan
- Preteta Persaud
- Justica Adjetey
- Jasmin Tiwana
- Radha Narain
- Chioma Oriuwa
- Anita D'souza
- Irene Gbemudu
- Joseph Glowacki
- Nur Yacot
- Uyen Vi Hoang
- Ayan Bulhan
- Phillip Tahal
- Suleqa Mohamed
- Joy Hermanstytne
- Nafisa Omar
- Kathy Tsakidis
- Lester Smith
- Maharanie Khan
- Joycelyn Pencil
- Adnan Al Hammami Chris Rampersad
- Yussuf S. Hamad
- Viola Rawana
- Ghalia Kakish
- Fahmeeda Quresh
- Sukhpal Soora
- Qudsia Sadaf

TRUSTEE GROUPS

- 1 Linkz Healing Project
- 415 Willowdale Tenant Leaders
- Action for healthy living
- Afro Indigenous Nova Scotia Collective
- AKM Youth Awareness on Violence and Drugs
- Ankobea
- Authentic Community Services Canada
- Back 2 Basickz Youth Support Services
- Belka Enrichment Center
- Black compass
- Braids for Aids
- Break Free Family Centre
- Breaking Bad Habits
- Bring Back the Fun (Alexis)
- Building Positive Communities - A Seniors Collective
- Canadian Gambian Youth Development Association
- Chester lee Tenant Committee
- Community Healing (Humberline Rexdale Community)
- Connected in Unity
- Curador, Focus On The Family
- Drifwood Play Fair event
- Empowering Youth
- Etobicoke Collegiate School Council, Gabriel's Memorial Garden
- Fifty for Free
- Firgrove
- Food For Joy
- Gambian Canadian Youth Association
- Gary Newman Centre
- Generation Chosen
- Ghanaian-Canadian Association of Ontario
- Humber Tenant Committee
- IBall Canada Cares Community Organization
- Inspire Etobicoke / Church
- Jane and Finch Unity Org
- Jane Finch Balcony Bloom
- JNF Rising
- K.E Residents, Community Needs - Listening to Heal Sessions
- Kids and Youth Program
- LHPA - saving the heights
- Lifted By Purpose
- Live Care Team
- Live Happily Live Healthily (Sống Vui Sống Khỏe)
- Living Improvement for the People
- Long Live Sheldon
- Mamas Healing Garden
- Mama's Healing Garden
- Mending crack in the Sky
- Mind on Strength
- Mommy Monitor
- Mothers of Regent Park
- Mozambique Community Center
- Neighbourhood Developing Careers
- Next level association
- Nutritious minds
- Odo Women
- Ontario Learning Development Foundation
- Open Jam Collective
- Outreach Community Program
- Power to Girls
- Rebuilding Rexdale
- Residents of Emmett Avenue
- ReSistering
- Rivertowne Tenant Rep and Committee
- Scarlettwood Court Youth Group
- Scarlettwood Warriors For Change
- Seniors Safety BBQ
- Silent tears
- Sistaz in Sound
- Smiles for Sache
- SoundCheck Youth Arts
- St. James Community Coop
- Taking Back What's Ours
- TCCG (Tandridge Community Collective Group)
- TCCG (Tandridge Community Collective Group) Youth Division
- Tenant Committee - Moving forward 101 Humber Blvd S
- The resurgence
- The Rights Project, Community Care Project
- The Stage Program
- The Uganda Muslims Association of Canada (UMAC)
- Toronto Developmental Association of Youth
- Traci Team
- Tribe Canada community services, healing Humber summit
- Turtle Protectors High Park
- Ubuntu Community Collective
- Ujuamaa Residents Association
- Vaughn-Oakwood Youth Network
- Village 3 on 3 Weaving Threads Toronto
- Woke Mother Chatter
- Working for a change
- WST Foundation Wellness
- WWG (Well-watered Garden Project)

Delta Family Resource Centre would like to express our heartfelt gratitude for your generous support. Your unwavering commitment to our cause has played a vital role in making our endeavors a reality. Your contributions have not only provided us with the means to achieve our goals but have also inspired us to continue our mission with renewed vigor. We are deeply thankful for your partnership and look forward to continuing this journey together, making a positive impact on the lives we touch.



Ontario
Trillium Foundation



United Way
Greater Toronto

Government of Canada
Gouvernement du Canada

Canada

Food Banks
Canada



New
Horizons
for Seniors
Program



Public Safety
Canada

Sécurité publique
Canada



Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada

DFRC SATELLITE LOCATIONS

- KIPLING HEIGHTS MAIN OFFICE - (2291 Kipling Ave. Unit #123)
- KIPLING PLAZA - (2141 Kipling Ave. Units #202 & #207)
- REXDALE COMMUNITY HUB - (21 Panorama Crt)
- SEWING HUB - (2677 Kipling Avenue)
- YOUNG PARENT RESOURCE CENTRE - (1900 Sheppard Ave.)
- HUMBER SUMMIT LIBRARY - (2990 Islington Ave.)
- DUNCANWOODS SATELLITE OFFICE - (208A Duncanwood Dr.)
- 2978 ISLINGTON AVE NORTH YORK, ON M9L 2K6

Other Service Locations:

- Gord & Irene Risk Community Centre
- St. Roch catholic School
- Beaumonds Heights School
- Firgrove Public School
- Kipling Collegiate Institute

DELTA FAMILY RESOURCE CENTRE
2291 KIPLING AVE UNIT #123,
ETOBICOKE ONTARIO M9W 4L6

- **PHONE: (416) 747-1172**
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- **EMAIL: CONTACTUS@DFRC.CA**

BUSINESS HOURS

MONDAY – THURSDAY 9AM TO 5PM
FRIDAY – 9AM TO 3PM

